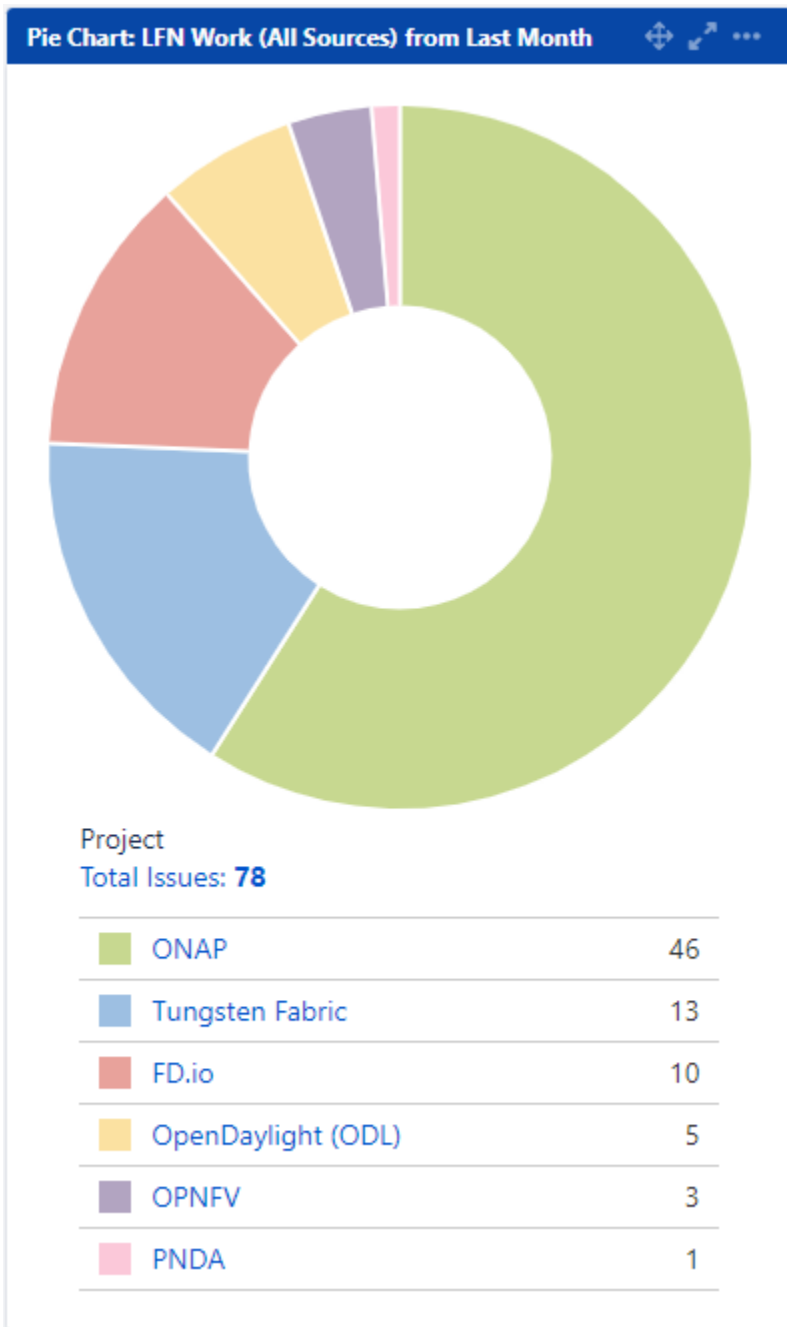# 4/20 LFN April 2022 Report

LFN IT Summary - April 2022

Support Charts: LFN Dashboard Link

Please Note: The Job counts and costs charts have been removed from this report due to changes in how logs are presently being stored. These charts will return once we have updated our chart creation to handle the new log storage.

Apr 2022 Tickets

Pie Chart: LFN Work (All Sources) from Last Month

Project
Total Issues: **78**

	Project	Count
	ONAP	46
	Tungsten Fabric	13
	FD.io	10
	OpenDaylight (ODL)	5
	OPNFV	3
	PNDA	1

Service Desk (By Type) and Planned Engineering (By Type)

Statable Customer Request Type
Total Issues: **52**

■	Jenkins Job problems	17
■	Get IT help	15
■	Additional permissions	10
■	Make Changes to Existing Service	4
■	CLM / Nexus IQ	1
■	Committer rights	1
■	My jobs are not starting	1
■	New Service Request	1
■	Report a system problem	1
■	Troubleshoot a login issue	1

Epic Link
Total Issues: **26**

■	Q2 2022 RelEng Operations (Enhancem...	11
■	Q1 2022 RelEng Operations (Enhanceme...	7
■	ONAP: OOM Migration to GitLab	4
■	ONAP migration to Gitlab	3
■	Global JJB: Gather Jenkins Build Costs fo...	1

LFN Work from Last Month (Created vs Resolved)

Created vs. Resolved Chart: 1NextGen All open & closed NOT Topten
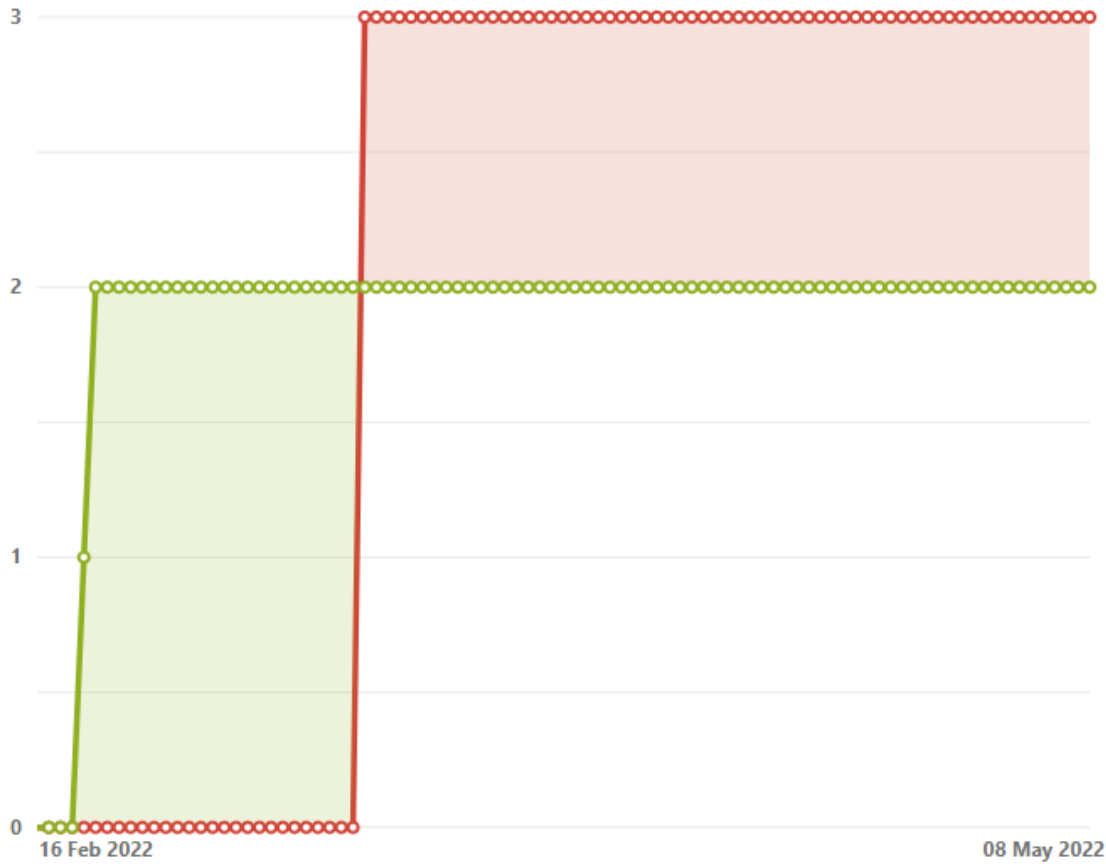
Issues in the last 90 days (grouped daily) View in Issue Navigator

- ○ Created issues (3)
- ○ Resolved issues (2)

LFN Work from Last 3 Months (Created vs Resolved)

LFN Tickets: Created vs Resolved (last 3 months)
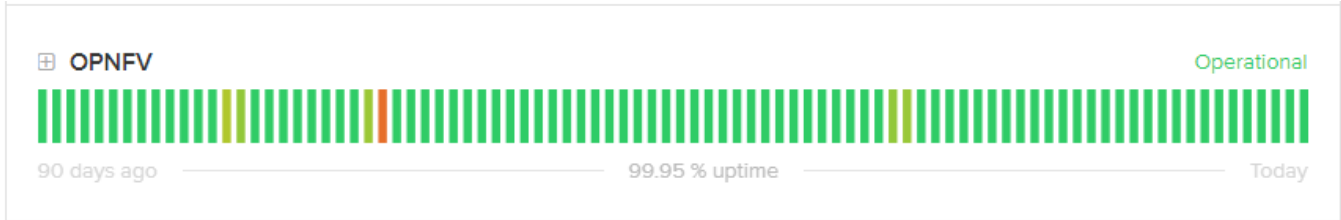
Issue Count

Created ■
Resolved ■
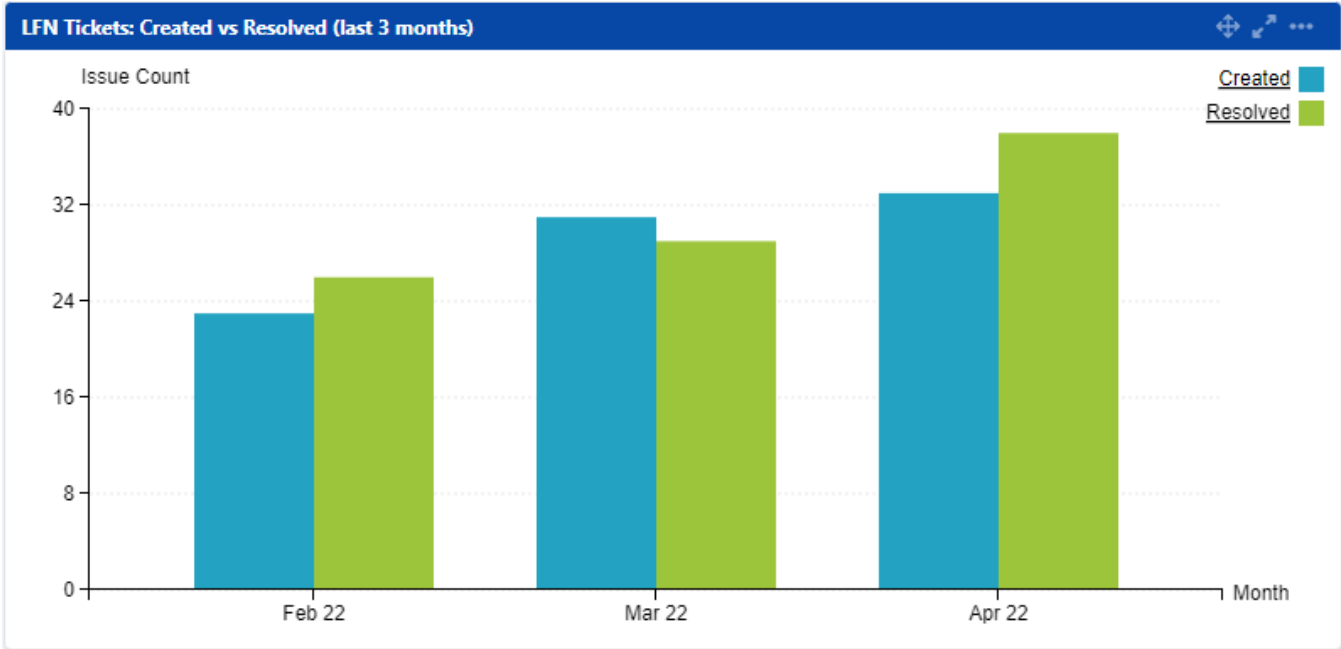
Key Takeaways:

- Worked on 78 LFN tickets (up from 64 last month, 52 from Service Desk and 26 from Planned Engineering)
- ONAP was the top project with 46 tickets, followed by Tungsten Fabric with 13 tickets
- Jenkins Job problems is the highest source of Service Desk requests followed by Get IT help
- Technical debt was the highest source of planned engineering work

Projects Highlights (Apr 2022):

- **ONAP:**
  - Upgraded JIRA
  - Updated ONAP Nexus3 Cleanup script
  - Updated SBOM macro for Nexus scans
- **ODL:**
  - Worked on job costs file that will be useful to capture status for unattended jobs and produce reports to PTL's
- **OPNFV:**
  - Update Anuket Dashboard
  - Resolve issue with OPNFV Dashboard
- **Tungsten Fabric:**
  - Migrated Confluence to ITX
  - Migrated JIRA to ITX
  - Upgraded JIRA
  - Addressed SES Bounce
- **FD.io:**
  - Upgraded JIRA
  - Migrated JIRA to ITX
  - Completed YTD Budget Review
- **PNDA:**
  - Upgraded JIRA

Linux Foundation's IT status : Status Page

⊞ **OPNFV**   Operational

90 days ago ———————— 99.95 % uptime ———————— Today

FD.io

Operational

90 days ago — 99.99 % uptime — Today

ONAP

Operational

90 days ago — 99.92 % uptime — Today

Tungsten Fabric

Operational

90 days ago — 99.88 % uptime — Today

OpenDaylight.org

Operational

90 days ago — 99.97 % uptime — Today

Appendix: Ticket Details

ONAP Tickets

Key	Summary	Created	Updated	Assignee	Status	Resolution	Reporter
RELENG-4213	SBOM generator changes	Apr 26, 2022	May 11, 2022	Jessica Wagantall	IN PROGRESS	Unresolved	Jessica Wagantall
RELENG-4203	ONAP - fix jira upgrade	Apr 20, 2022	Apr 25, 2022	Vanessa Valderrama	DONE	Done	Vanessa Valderrama
RELENG-4104	SBOM macro for Nexus scans	Jan 20, 2022	Apr 05, 2022	Jessica Wagantall	DONE	Done	Jessica Wagantall
RELENG-3927	Create read only account in gerrit to check members	Sep 01, 2021	Apr 12, 2022	Bengt Thuree	BLOCKED	Unresolved	Bengt Thuree
RELENG-3925	Step by step start locking oom repos in gerrit and unlocking them in	Sep 01, 2021	Apr 12, 2022	Bengt Thuree	BLOCKED	Unresolved	Bengt Thuree
RELENG-3924	Add CI job definitions via gerrit	Sep 01, 2021	Apr 12, 2022	Bengt Thuree	BLOCKED	Unresolved	Bengt Thuree
RELENG-3921	Restrict merge requests creation to OOM commiters only	Sep 01, 2021	Apr 12, 2022	Bengt Thuree	BLOCKED	Unresolved	Bengt Thuree
RELENG-3877	Verify OOM community has completed CI development	Aug 17, 2021	Apr 12, 2022	Bengt Thuree	BLOCKED	Unresolved	Anubha Sinha

Key	Summary	Created	Updated	Assignee	Status	Resolution	Reporter
RELENG-3875	Onboarding of developers	Aug 17, 2021	Apr 12, 2022	Bengt Thuree	BLOCKED	Unresolved	Anubha Sinha
RELENG-3872	Apply for Open Source Project Status with Gitlab	Aug 17, 2021	Apr 12, 2022	Bengt Thuree	BLOCKED	Unresolved	Anubha Sinha
RELENG-3711	Asking docker why ratelimited	Jun 01, 2021	Apr 12, 2022	Bengt Thuree	DONE	Done	Bengt Thuree
RELENG-3679	Update ONAP Nexus3 Cleanup script	May 20, 2021	Apr 12, 2022	Bengt Thuree	DONE	Done	Bengt Thuree
IT-23972	SonarCloud configuration	Apr 28, 2022	May 06, 2022	Eric Ball	CLOSED	Done	Adheli Tavares
IT-23961	Need Some Help on holmes-common-release-verify	Apr 28, 2022	May 05, 2022	Unassigned	CLOSED	Won't Do	Guangrong Fu
IT-23959	Enable supercommitter rights for the ONAP Jakarta release	Apr 27, 2022	Apr 28, 2022	Jessica Wagantall	WAITING FOR SUPPORT	Unresolved	David McBride
IT-23955	Permissions to kill long running no needed jobs	Apr 27, 2022	May 17, 2022	Matthew Watkins	RESOLVED	Fixed	Fiachra Corcoran
IT-23948	Invalid Nexus raw credentials on settings file	Apr 26, 2022	May 09, 2022	Eric Ball	RESOLVED	Fixed	Vijay Venkatesh Kumar
IT-23936	Not able to login using LF Credentials	Apr 23, 2022	May 02, 2022	Andrew Grimberg	CLOSED	Fixed	Renu Kumari
IT-23933	Jenkins job failure	Apr 22, 2022	May 03, 2022	Matthew Watkins	CLOSED	Fixed	aditya puthuparambil
IT-23931	https://gerrit.onap.org/r/admin/repos/ccsdk/sli, https://gerrit.onap.org/r/admin/repos/ccsdk/cli	Apr 22, 2022	Apr 29, 2022	Vanessa Valderrama	CLOSED	Fixed	Abhishek Chakrabartti
IT-23913	build failure in jenkins	Apr 20, 2022	Apr 27, 2022	Jessica Wagantall	CLOSED	Fixed	prakash eswaramoorthy
IT-23910	ONAP integration xtesting Jenkins job is unstable	Apr 20, 2022	Apr 27, 2022	Eric Ball	CLOSED	Duplicate	Michal Jagiello
IT-23909	Jenkins jobs are unstable with some post build script failure	Apr 20, 2022	Apr 27, 2022	Eric Ball	CLOSED	Duplicate	Ajith Sreekumar
IT-23906	User needs ONAP Jira access	Apr 19, 2022	Apr 26, 2022	Vanessa Valderrama	CLOSED	Done	David McBride
IT-23905	Jenkins Jobs failures	Apr 19, 2022	Apr 28, 2022	Eric Ball	CLOSED	Fixed	Michael Morris
IT-23883	Jobs stuck in pending	Apr 14, 2022	May 03, 2022	Matthew Watkins	CLOSED	Fixed	Fiachra Corcoran
IT-23868	Edit Access for Security Vulnerabilities Home Wiki Page	Apr 12, 2022	Apr 26, 2022	Vanessa Valderrama	CLOSED	Fixed	Brianna King
IT-23865	Helm packer job is failing	Apr 12, 2022	Apr 19, 2022	Matthew Watkins	CLOSED	Fixed	Fiachra Corcoran
IT-23850	Request to re-open externalapi/nbi repo	Apr 07, 2022	Apr 19, 2022	Eric Ball	CLOSED	Done	Ahila P
IT-23838	The commit: https://gerrit.onap.org/r/c/integration/csit/+/128109 can't start the related Jenkins job	Apr 06, 2022	Apr 28, 2022	Kevin Sandi	CLOSED	Fixed	Yuanhong Deng
IT-23829	Hardening LFN hosted ONAP project web sites.	Apr 04, 2022	May 16, 2022	Anton Baranov	CLOSED	Done	Pawel Pawlak
IT-23828	2FA (2 Factor Authentication) needed for merging to Gerrit in ONAP	Apr 04, 2022	May 11, 2022	Andrew Grimberg	WAITING FOR SUPPORT	Unresolved	Pawel Pawlak
IT-23815	Need github org permissions for ONAP	Mar 31, 2022	May 03, 2022	Anil Belur	CLOSED	Fixed	Kenny Paul

IT-23801	Failed to run jenkins sonar job: https://jenkins.onap.org/view/modeling/job/modeling-etsicatalog-sonar/	Mar 30, 2022	Apr 13, 2022	Kevin Sandi	CLOSED	Done	Yuanhong Deng
IT-23792	Gerrit's commiter groups out of sync with INFO.yaml	Mar 28, 2022	Apr 13, 2022	Anil Belur	WAITING FOR CUSTOMER	Unresolved	André Schmid
IT-23790	Authorization error wile trying to login and push image to nexus repository	Mar 28, 2022	Apr 08, 2022	Vanessa Valderrama	CLOSED	Fixed	Niranjana Y
IT-23774	New group on https://gitlab.com/onap	Mar 24, 2022	May 17, 2022	Bengt Thuree	CLOSED	Fixed	Michal Jagiello
IT-23767	Sonarcloud licence	Mar 23, 2022	Apr 05, 2022	Eric Ball	CLOSED	As designed	fabian rouzaut
IT-23764	Provide a way of verifying downloaded container images hosted on Nexus.	Mar 22, 2022	Apr 28, 2022	Kevin Sandi	CLOSED	Fixed	Alexander Mazuruk
IT-23758	triggered sonar jenkins job from onap gerrit patch by commenting "run-sonar", but could not find any link for updated sonar report.	Mar 21, 2022	Apr 28, 2022	Kevin Sandi	CLOSED	Fixed	sharath reddy
IT-23749	Failed to run jenkins csit job	Mar 18, 2022	Apr 08, 2022	Kevin Sandi	CLOSED	Fixed	Yuanhong Deng
IT-23733	Failed to run job: modeling-etsicatalog-master-etsicatalog-verify-python due to the build env issue	Mar 15, 2022	Apr 02, 2022	Fabio Palumbo	CLOSED	Done	Yuanhong Deng
IT-23720	Need guidance on Jira database parameters for Eazy BI	Mar 10, 2022	Apr 18, 2022	Ryan Day	CLOSED	Done	David McBride
IT-23622	API documentation for SonarCloud (continuation of IT-23519)	Feb 14, 2022	Apr 26, 2022	Jessica Wagantall	CLOSED	Fixed	Pawel Pawlak
IT-23562	gerrit-review tool integration with DCAE Jenkins /verify job	Jan 28, 2022	Apr 27, 2022	Jessica Wagantall	CLOSED	Fixed	Vijay Venkatesh Kumar
IT-23362	Helm release seems not to work on release repository	Dec 08, 2021	Apr 25, 2022	Bengt Thuree	ESCALATED	Unresolved	Sylvain Desbureaux

46 issues

ODL Tickets

Key	Summary	Created	Updated	Assignee	Status	Resolution	Reporter
RELENG-3100	Job costs - append $job_status the costs file	Jul 28, 2020	Apr 20, 2022	Kevin Sandi	DONE	Done	Anil Belur
IT-23870	I cannot assign Anil Belur as a reviewer	Apr 12, 2022	Apr 20, 2022	Eric Ball	CLOSED	Fixed	Robert Varga
IT-23826	Sigul fails to sign artifacts	Apr 03, 2022	May 13, 2022	Anil Belur	ESCALATED	Unresolved	Robert Varga
IT-23782	maven-javadoc-verify jobs ignore maven-version setting	Mar 25, 2022	Apr 05, 2022	Anil Belur	CLOSED	Fixed	Robert Varga
IT-23000	Gerrit history is damaged	Oct 01, 2021	Apr 26, 2022	Andrew Grimberg	WORK IN PROGRESS	Unresolved	Robert Varga

5 issues

OPNFV Tickets

Key	Summary	Created	Updated	Assignee	Status	Resolution	Reporter
RELENG-4186	Anuket - Update dashboard link	Apr 05, 2022	Apr 12, 2022	Vanessa Valderrama	DONE	Done	Vanessa Valderrama
RELENG-4095	OPNFV dashboard not working	Jan 19, 2022	Apr 05, 2022	Vanessa Valderrama	DONE	Done	Vanessa Valderrama
IT-23807	Disable creation of new issues in OPNFV Jira and re-direct users to Anuket Jira	Mar 30, 2022	Apr 25, 2022	Johnson Nguyen	CLOSED	Done	David McBride

3 issues

FD.io Tickets

Key	Summary	Created	Updated	Assignee	Status	Resolution	Reporter
RELENG-4217	FD.io - Migrate JIRA to ITX	Apr 27, 2022	May 12, 2022	Vanessa Valderrama	IN PROGRESS	Unresolved	Vanessa Valderrama
RELENG-4198	FD.io - Emergency JIRA upgrade	Apr 20, 2022	Apr 25, 2022	Vanessa Valderrama	DONE	Done	Vanessa Valderrama
RELENG-4189	FD.io - YTD Budget Review	Apr 07, 2022	Apr 13, 2022	Vanessa Valderrama	DONE	Done	Vanessa Valderrama
RELENG-4187	FD.io - AWS Open Source Credit Application	Apr 07, 2022	Apr 29, 2022	Vanessa Valderrama	DONE	Done	Vanessa Valderrama
RELENG-4185	FD.io - research Jenkins override file	Mar 29, 2022	Apr 19, 2022	Vanessa Valderrama	BACKLOG	Unresolved	Vanessa Valderrama
IT-23889	Please disable email responses to vpp-dev via the web ui of lists.fd.io	Apr 14, 2022	Apr 23, 2022	Johnson Nguyen	CLOSED	Won't Do	Dave Wallace
IT-23884	timeouts in vpp-checkstyle-verify-master-ubuntu2004-x86_64	Apr 14, 2022	Apr 21, 2022	Vanessa Valderrama	CLOSED	Fixed	Matthew Smith
IT-23816	Move packages from packagecloud master repository to hicn repository	Apr 01, 2022	Apr 08, 2022	Vanessa Valderrama	CLOSED	Fixed	Mauro Sardara
IT-23805	jenkins.fd.io plugins list	Mar 30, 2022	Apr 07, 2022	Vanessa Valderrama	CLOSED	Fixed	Luca Muscariello
IT-23803	gerrit.fd.io maximum Git object size on git push	Mar 30, 2022	Apr 13, 2022	Vanessa Valderrama	CLOSED	Fixed	Luca Muscariello

10 issues

Tungsten Fabric Tickets

Key	Summary	Created	Updated	Assignee	Status	Resolution	Reporter
RELENG-4219	TF - Migrate Confluence to ITX	Apr 27, 2022	May 11, 2022	Vanessa Valderrama	SELECTED FOR DEVELOPMENT	Unresolved	Vanessa Valderrama
RELENG-4218	TF - Migrate JIRA to ITX	Apr 27, 2022	May 11, 2022	Vanessa Valderrama	SELECTED FOR DEVELOPMENT	Unresolved	Vanessa Valderrama
RELENG-4199	TF - Emergency JIRA upgrade	Apr 20, 2022	Apr 25, 2022	Vanessa Valderrama	DONE	Done	Vanessa Valderrama
RELENG-4188	TF - AWS Open Source Credit Application	Apr 07, 2022	Apr 21, 2022	Vanessa Valderrama	DONE	Done	Vanessa Valderrama
RELENG-4183	TF - SES Bounce	Mar 28, 2022	Apr 05, 2022	Vanessa Valderrama	DONE	Done	Vanessa Valderrama

IT-23934	Observing Forbidden/Server Error when trying to login to gerrit.tungsten.io	Apr 22, 2022	May 06, 2022	Vanessa Valderrama	CLOSED	Fixed	Venkata RameshBab u p
IT-23904	Tungsten Fabric Confluence reporting end of life	Apr 19, 2022	Apr 26, 2022	Vanessa Valderrama	CLOSED	Fixed	Casey Cain
IT-23879	volume service is totally broken in vexxhost	Apr 13, 2022	Apr 21, 2022	Anil Belur	CLOSED	Done	Andrey Pavlov
IT-23873	Request to add in CLA group in tungsten fabric	Apr 13, 2022	Apr 20, 2022	Matthew Watkins	CLOSED	Fixed	karthickraja rajapandian
IT-23847	Requesting access for CLA group in TF to raise MR	Apr 07, 2022	Apr 16, 2022	Vanessa Valderrama	CLOSED	Fixed	Manisha Mitra
IT-23846	Requesting access for CLA group in TF and Opencontrail	Apr 07, 2022	Apr 16, 2022	Vanessa Valderrama	CLOSED	Fixed	Ramalingam Cellamuthu
IT-23843	Requesting access for https://gerrit.tungsten. io/ and CLA group in TF	Apr 07, 2022	Apr 14, 2022	Vanessa Valderrama	CLOSED	Fixed	Pavan Vemuri
IT-23814	I require the ability to delete TF JIRA Bugs	Mar 31, 2022	Apr 08, 2022	Vanessa Valderrama	CLOSED	Fixed	Nick Davey

13 issues

PNDA Tickets

Key	Summary	Created	Updated	Assignee	P	Status	Resolution	Reporter
RELENG-4205	PNDA - fix jira upgrade	Apr 20, 2022	Apr 25, 2022	Vanessa Valderrama	◆	DONE	Done	Vanessa Valderrama

1 issue