

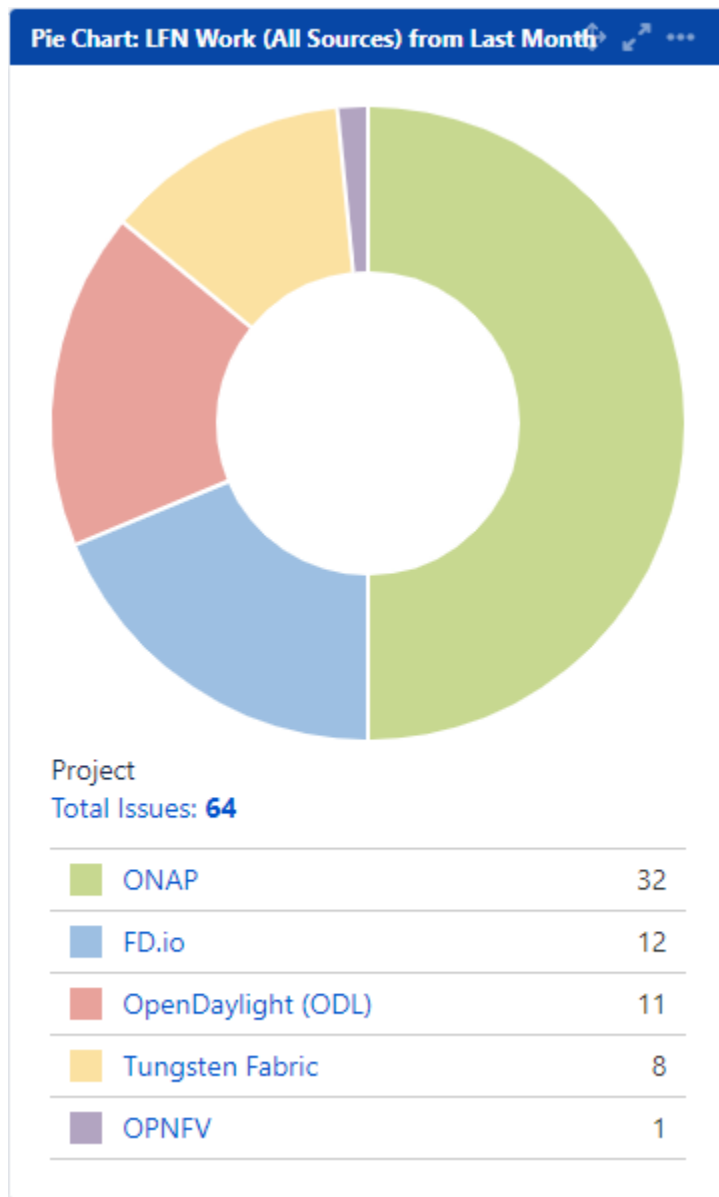
3/20 LFN March 2022 Report

LFN IT Summary - March 2022

Support Charts: LFN Dashboard Link

Please Note: The Job counts and costs charts have been removed from this report due to changes in how logs are presently being stored. These charts will return once we have updated our chart creation to handle the new log storage.

Mar 2022 Tickets



Service Desk (By Type) and Planned Engineering (By Type)

Stable Customer Request Type

Total Issues: **46**

■ Get IT help	22
■ Jenkins Job problems	8
■ Additional permissions	6
■ Make Changes to Existing Service	5
■ CLM / Nexus IQ	3
■ Documentation	1
■ Release Artifacts	1

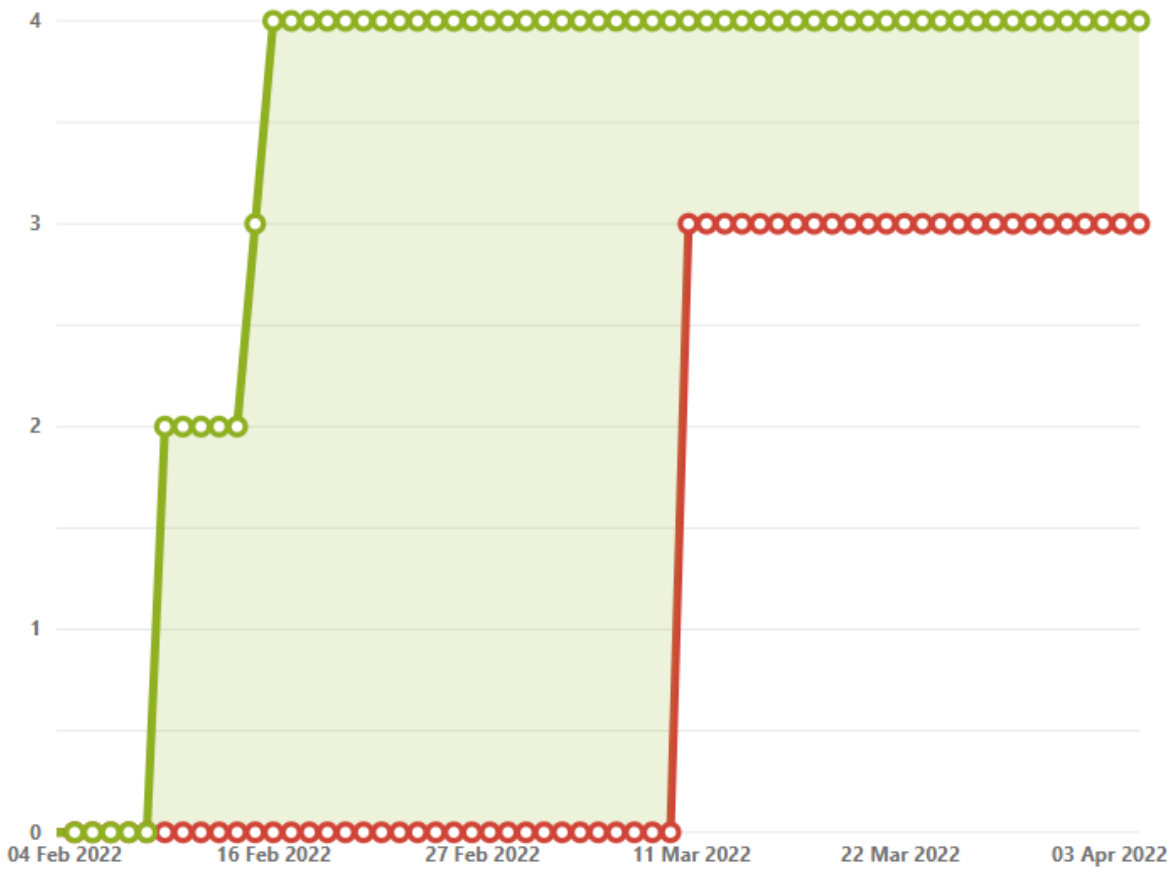
Epic Link

Total Issues: **18**

■ Q1 2022 RelEng Operations (Enhance...	15
■ Gerrit Upgrade (to 3.4x)	1
■ Global JJB: Gather Jenkins Build Costs fo...	1
■ Q1 2022 Infra Unplanned Work (Tech De...	1

LFN Work from Last Month (Created vs Resolved)

Created vs. Resolved Chart: 1NextGen All open & closed NOT Topten



Issues in the last 60 days (grouped daily) [View in Issue Navigator](#)

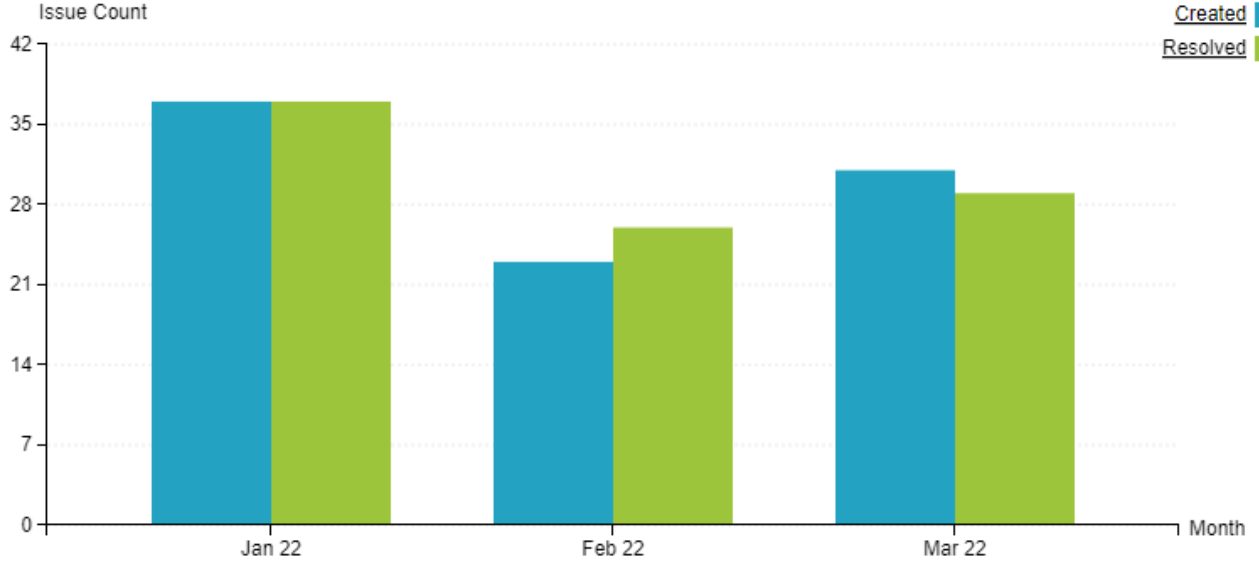
- Created issues (3)
- Resolved issues (4)

LFN Work from Last 3 Months (Created vs Resolved)

LFN Tickets: Created vs Resolved (last 3 months)



Created
Resolved



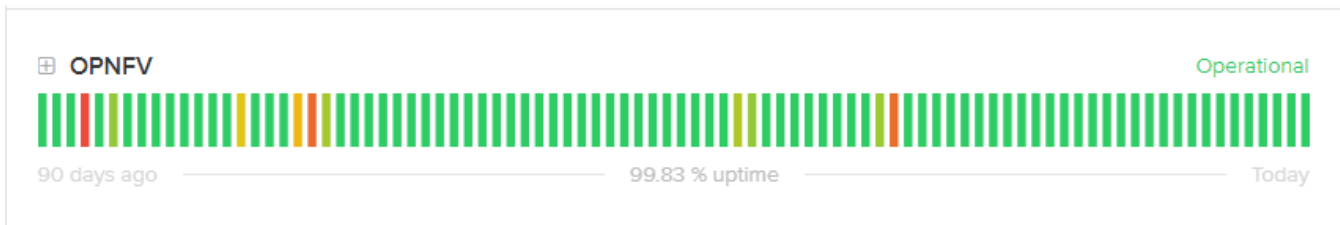
Key Takeaways:

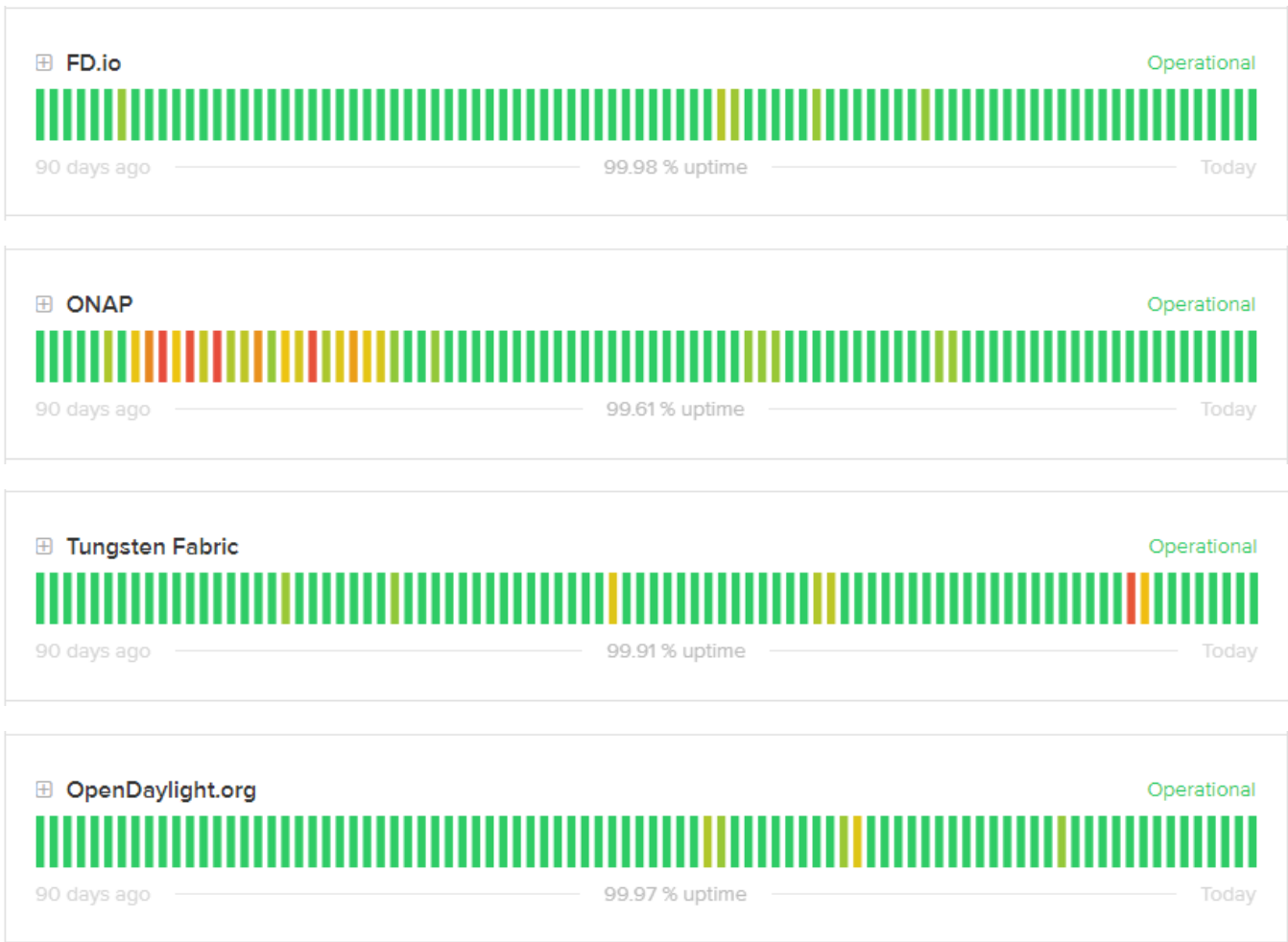
- Worked on 64 LFN tickets (down from 118 last month, 46 from Service Desk and 18 from Planned Engineering)
- ONAP was the top project with 32 tickets, followed by FD.io with 12 tickets
- Get IT help is the highest source of Service Desk requests followed by Jenkins job problems
- Technical debt was the highest source of planned engineering work

Projects Highlights (Mar 2022):

- **ONAP:**
 - Created best practices regarding packaging ONAP java projects
 - Integrated SPDX BOM macro in Nexus scans as an optional feature
- **ODL:**
 - Performed emergency maintenance to prevent an unplanned outage
 - Supported SR2 Release
 - Upgraded Gerrit to 3.4x
 - Added pypi release job for lftools
 - Supported OpenJDK17 on CentOS8 builders
 - Added additional self-serve capabilities to Gerrit branch
- **OPNFV:**
 - None
- **Tungsten Fabric:**
 - Upgraded global-jjb
 - Followed up on AWS SES status
 - Setup s3 log to add jenkins-log-archives-settings
 - Managed SES Bounces
- **FD.io:**
 - Scheduled standard maintenance
 - Created new Jenkins volumes
 - Completed Jenkins and Gerrit JDK upgrades
 - Performed maintenance on Jenkins & Sandbox, Ingress and JIRA

Linux Foundation's IT status : [Status Page](#)





Appendix: Ticket Details

ONAP Tickets

Key	Summary	Created	Updated	Assignee	Status	Resolution	Reporter
RELEN G-4144	Help with creating Best Practice regarding packaging ONAP Java projects	Mar 04, 2022	Mar 18, 2022	Vanessa Valderrama	DONE	Done	Alexander Mazuruk
RELEN G-4104	SBOM macro for Nexus scans	Jan 20, 2022	Apr 05, 2022	Jessica Wagantall	DONE	Done	Jessica Wagantall
IT-23815	Need github org permissions for ONAP	Mar 31, 2022	Apr 04, 2022	Anil Belur	WAITING FOR CUSTOMER	Unresolved	Kenny Paul
IT-23794	Merge option not available in gerrit	Mar 28, 2022	Mar 31, 2022	Anil Belur	WAITING FOR CUSTOMER	Unresolved	Vijay Venkatesh Kumar
IT-23792	Gerrit's commiter groups out of sync with INFO.yaml	Mar 28, 2022	Apr 04, 2022	Anil Belur	WAITING FOR CUSTOMER	Unresolved	André Schmid
IT-23790	Authorization error while trying to login and push image to nexus repository	Mar 28, 2022	Apr 01, 2022	Vanessa Valderrama	RESOLVED	Fixed	Niranjana Y
IT-23774	New group on https://gitlab.com/onap	Mar 24, 2022	Mar 30, 2022	Bengt Thuree	WAITING FOR CUSTOMER	Unresolved	Michal Jagiello

IT-23767	Sonarcloud licence	Mar 23, 2022	Apr 05, 2022	Eric Ball	CLOSED	As designed	fabian rouzaut
IT-23764	Provide a way of verifying downloaded container images hosted on Nexus.	Mar 22, 2022	Mar 23, 2022	Kevin Sandi	WAITING FOR SUPPORT	Unresolved	Alexander Mazuruk
IT-23758	triggered sonar jenkins job from onap gerrit patch by commenting "run-sonar", but could not find any link for updated sonar report.	Mar 21, 2022	Apr 05, 2022	Kevin Sandi	WAITING FOR CUSTOMER	Unresolved	sharath reddy
IT-23749	Failed to run jenkins csit job	Mar 18, 2022	Apr 01, 2022	Kevin Sandi	RESOLVED	Fixed	Yuanhong Deng
IT-23745	Please help set the repo: https://gerrit.onap.org/r/admin/repos/modeling/toscaparsers to READONLY	Mar 17, 2022	Mar 30, 2022	Kevin Sandi	CLOSED	Fixed	Yuanhong Deng
IT-23733	Failed to run job: modeling-etsicatalog-master-etsicatalog-verify-python due to the build env issue	Mar 15, 2022	Apr 02, 2022	Fabio Palumbo	CLOSED	Done	Yuanhong Deng
IT-23729	Release job is failing	Mar 14, 2022	Mar 22, 2022	Kevin Sandi	CLOSED	Fixed	Fiachra Corcoran
IT-23726	Failed to get mysqlclient 2.1.0 when run th job: modeling-etsicatalog-master-etsicatalog-verify-python	Mar 14, 2022	Mar 22, 2022	Jessica Wagantall	CLOSED	Won't Do	Yuanhong Deng
IT-23724	Access to JIRA	Mar 11, 2022	Mar 22, 2022	Eric Ball	CLOSED	Done	Muddasar Ahmed
IT-23720	Need guidance on Jira database parameters for Eazy BI	Mar 10, 2022	Apr 05, 2022	Ryan Day	WAITING FOR SUPPORT	Unresolved	David McBride
IT-23703	Requesting Bert Sloan (bsloan334) be added to onap-nexus-iq-devs list	Mar 07, 2022	Mar 17, 2022	Kevin Sandi	CLOSED	Done	Brianna King
IT-23702	NexusIQ Reports - Distinguish between Releases?	Mar 07, 2022	Mar 17, 2022	Kevin Sandi	CLOSED	Fixed	Brianna King
IT-23693	Unable to access the page https://wiki.onap.org/display/SV/Jakarta+CPS (Need access for the space)	Mar 03, 2022	Mar 10, 2022	Eric Ball	CLOSED	Done	Priyank Maheshwari
IT-23690	Add Eazy BI plugin to Jira to enable tracking bug changes over time	Mar 03, 2022	Mar 17, 2022	Johnson Nguyen	CLOSED	Fixed	David McBride
IT-23682	cannot create pages under wiki.onap.org	Mar 01, 2022	Mar 10, 2022	Johnson Nguyen	CLOSED	Done	Tony Hansen
IT-23675	Please add proxy for nordix liquibase distro	Feb 28, 2022	Mar 26, 2022	Kevin Sandi	CLOSED	Fixed	Dan Timoney
IT-23658	CLM jobs are failing, but build is fine	Feb 23, 2022	Mar 11, 2022	Fabio Palumbo	CLOSED	Done	Francesco Davide Lapenta
IT-23656	ONAP Wiki / 'View Git file' Macro showing outdated content	Feb 23, 2022	Mar 08, 2022	Kevin Sandi	CLOSED	Fixed	Thomas Kulik
IT-23652	Docker build failure in jenkins	Feb 21, 2022	Mar 17, 2022	Fabio Palumbo	CLOSED	Fixed	Kanagaraj Manickam
IT-23650	Failing Jenkins jobs for CLM scans	Feb 18, 2022	Mar 14, 2022	Kevin Sandi	CLOSED	Fixed	Pawel Pawlak
IT-23633	RelEng Docs / Committer Management needs update	Feb 16, 2022	Mar 10, 2022	Jessica Wagantall	CLOSED	Fixed	Thomas Kulik
IT-23622	API documentation for SonarCloud (continuation of IT-23519)	Feb 14, 2022	Apr 01, 2022	Jessica Wagantall	WAITING FOR SUPPORT	Unresolved	Pawel Pawlak
IT-23621	NexusIQ reporting false positive log4j direct dependencies	Feb 12, 2022	Mar 29, 2022	Jessica Wagantall	WAITING FOR CUSTOMER	Unresolved	Amy Zwarico
IT-23562	gerrit-review tool integration with DCAE Jenkins /verify job	Jan 28, 2022	Mar 29, 2022	Jessica Wagantall	WAITING FOR SUPPORT	Unresolved	Vijay Venkatesh Kumar

IT-23432	Addition of SPDX BOM Generator in Release Process	Dec 22, 2021	Mar 24, 2022	Jessica Wagantall	CLOSED	Fixed	Muddasar Ahmed
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32 issues

ODL Tickets

Key	Summary	Created	Updated	Assignee	Status	Resolution	Reporter
RELENG-4139	ODL - Emergency Maint.	Mar 03, 2022	Mar 03, 2022	Vanessa Valderrama	DONE	Done	Vanessa Valderrama
RELENG-4128	[ODL] Gerrit Branch lock/unlock self-service	Feb 24, 2022	Mar 03, 2022	Anil Belur	DONE	Done	Anil Belur
RELENG-4121	[ODL] Phosphorus - SR2 release buffer	Feb 18, 2022	Mar 07, 2022	Anil Belur	DONE	Done	Anil Belur
RELENG-4097	[ODL] Support OpenJDK17 on CentOS8 builders	Jan 20, 2022	Mar 07, 2022	Anil Belur	DONE	Done	Anil Belur
RELENG-4090	[ODL] Upgrade Gerrit 3.4.x	Jan 13, 2022	Mar 07, 2022	Anil Belur	DONE	Done	Anil Belur
RELENG-3796	Add pypi release job for lftools	Jul 15, 2021	Mar 07, 2022	Anil Belur	DONE	Done	Anil Belur
RELENG-3100	Job costs - append \$job_status the costs file	Jul 28, 2020	Mar 25, 2022	Kevin Sandi	IN PROGRESS	Unresolved	Anil Belur
IT-23782	maven-javadoc-verify jobs ignore maven-version setting	Mar 25, 2022	Apr 05, 2022	Anil Belur	CLOSED	Fixed	Robert Varga
IT-23648	Wrong version of odlttools installed	Feb 18, 2022	Mar 11, 2022	Anil Belur	CLOSED	Fixed	Robert Varga
IT-23601	docs committer should be granted access to RTD subprojects doc generation	Feb 08, 2022	Mar 11, 2022	Anil Belur	CLOSED	Fixed	Guillaume Lambert
IT-23462	Code freeze ODL Phosphorus for SR2	Jan 08, 2022	Mar 11, 2022	Anil Belur	CLOSED	Fixed	Daniel De La Rosa

11 issues

OPNFV Tickets

Key	Summary	Created	Updated	Assignee	Status	Resolution	Reporter
IT-23807	Disable creation of new issues in OPNFV Jira and re-direct users to Anuket Jira	Mar 30, 2022	Mar 31, 2022	Johnson Nguyen	WAITING FOR CUSTOMER	Unresolved	David McBride

1 issue

FD.io Tickets

Key	Summary	Created	Updated	Assignee	Status	Resolution	Reporter
RELENG-4185	FD.io - research Jenkins override file	Mar 29, 2022	Apr 05, 2022	Vanessa Valderrama	BACKLOG	Unresolved	Vanessa Valderrama

RELENG-4184	FD.io - Maintenance	Mar 29, 2022	Mar 29, 2022	Vanessa Valderrama	DONE	Done	Vanessa Valderrama
RELENG-4159	FD.io - Jenkins & Gerrit JDK upgrade	Mar 14, 2022	Mar 29, 2022	Vanessa Valderrama	BLOCKED	Unresolved	Vanessa Valderrama
RELENG-4156	FD.io - Schedule standard maintenance	Mar 10, 2022	Mar 14, 2022	Vanessa Valderrama	DONE	Done	Vanessa Valderrama
IT-23813	Assess FD.io AWS usage & availability to support CSIT Dashboard in existing FY2022 budget	Mar 31, 2022	Apr 04, 2022	Kenny Paul	IN PROGRESS	Unresolved	Dave Wallace
IT-23805	jenkins.fd.io plugins list	Mar 30, 2022	Mar 31, 2022	Vanessa Valderrama	RESOLVED	Fixed	Luca Muscariello
IT-23803	gerrit.fd.io maximum Git object size on git push	Mar 30, 2022	Apr 06, 2022	Vanessa Valderrama	RESOLVED	Fixed	Luca Muscariello
IT-23697	vpp-dev@lists.fd.io is locked	Mar 04, 2022	Mar 04, 2022	Johnson Nguyen	CLOSED	Won't Do	Benoît Ganne
IT-23685	Fx1527701	Mar 01, 2022	Mar 08, 2022	Unassigned	CLOSED	Done	Paul Willhite
IT-23671	gerrit.fd.io is not responding	Feb 25, 2022	Mar 05, 2022	Unassigned	CLOSED	Done	Dave Wallace
IT-23660	Please publish VPP 22.02 release artifacts on packagecloud.io	Feb 23, 2022	Mar 02, 2022	Vanessa Valderrama	CLOSED	Fixed	Andrew Yourtchenko
INFRA-7128	FD.io - Create new Jenkins volumes	Nov 18, 2021	Mar 16, 2022	Anton Baranov	DONE	Done	Vanessa Valderrama

12 issues

Tungsten Fabric Tickets

Key	Summary	Created	Updated	Assignee	Status	Resolution	Reporter
RELENG-4183	TF - SES Bounce	Mar 28, 2022	Apr 05, 2022	Vanessa Valderrama	DONE	Done	Vanessa Valderrama
RELENG-4152	TF - Follow up on AWS SES status	Mar 09, 2022	Mar 09, 2022	Vanessa Valderrama	DONE	Done	Vanessa Valderrama
RELENG-4127	TF - Upgrade global-jjb	Feb 22, 2022	Mar 02, 2022	Vanessa Valderrama	DONE	Done	Vanessa Valderrama
RELENG-4062	TF - S3 log setup	Dec 14, 2021	Mar 02, 2022	Vanessa Valderrama	DONE	Done	Vanessa Valderrama
IT-23814	I require the ability to delete TF JIRA Bugs	Mar 31, 2022	Apr 01, 2022	Vanessa Valderrama	RESOLVED	Fixed	Nick Davey
IT-23713	Request for access	Mar 09, 2022	Mar 17, 2022	Vanessa Valderrama	CLOSED	Fixed	gopikrishna yadav
IT-23698	I am not able get connected to Gerrit.tungsten.io , getting forbidden error .	Mar 04, 2022	Mar 16, 2022	Vanessa Valderrama	CLOSED	Fixed	Nagaraj MR
IT-23672	can't push docker images to tungstenfabric namespace	Feb 28, 2022	Mar 12, 2022	Eric Ball	CLOSED	Done	Andrey Pavlov

8 issues

PNDA Tickets

Key Summary Created Updated Assignee P Status Resolution Reporter

No issues found