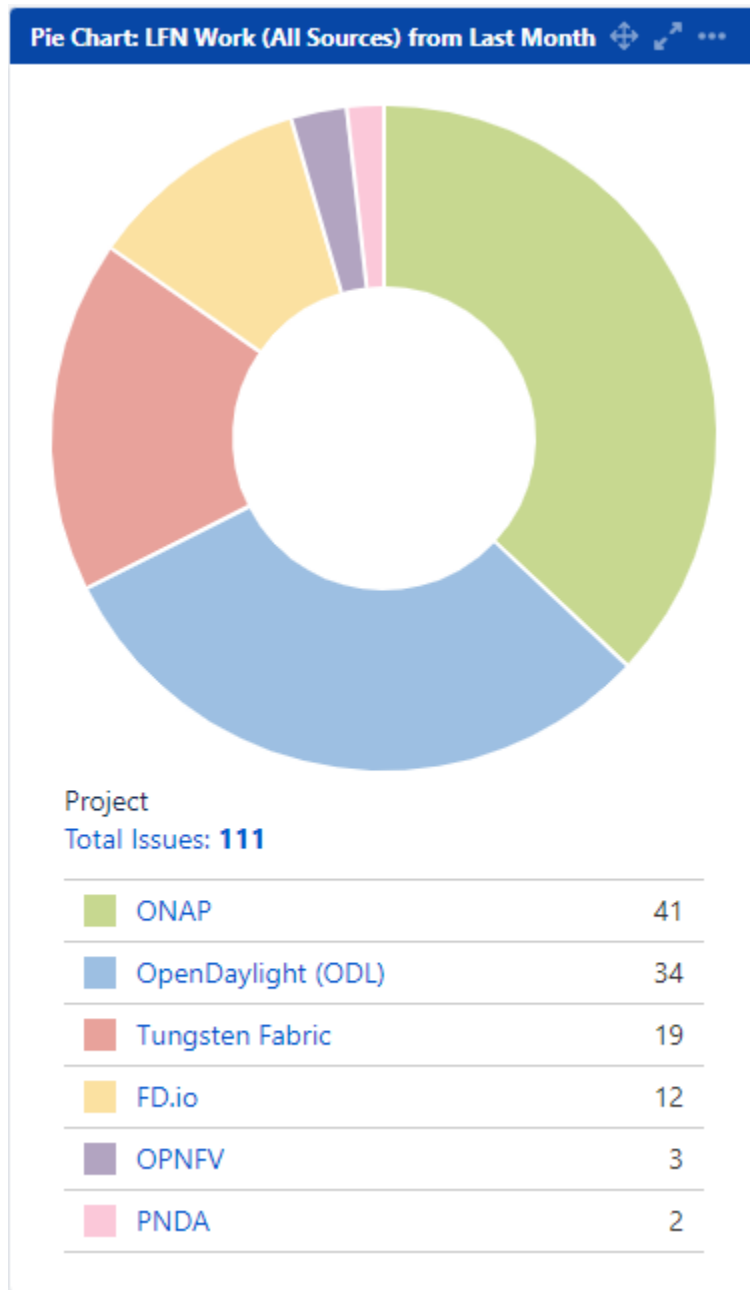# 11/20 LFN Nov 2021 Report

LFN IT Summary - Nov 2021

Support Charts: LFN Dashboard Link

Please Note: The Job counts and costs charts have been removed from this report due to changes in how logs are presently being stored. These charts will return once we have updated our chart creation to handle the new log storage.

Nov 2021 Tickets

Pie Chart: LFN Work (All Sources) from Last Month

Project
Total Issues: **111**

	Project	Count
	ONAP	41
	OpenDaylight (ODL)	34
	Tungsten Fabric	19
	FD.io	12
	OPNFV	3
	PNDA	2

Service Desk (By Type) and Planned Engineering (By Type)

Statable Customer Request Type
Total Issues: 69

🟩	Get IT help	22
🟦	Jenkins Job problems	17
🟥	Additional permissions	13
🟨	Troubleshoot a login issue	4
🟪	Documentation	3
🟪	Make Changes to Existing Service	3
⬜	New Service Request	2
🟫	Supercommitter rights	2
🟧	CLM / Nexus IQ	1
🟦	Release Artifacts	1
🟪	Report a system problem	1

Epic Link
Total Issues: 42

🟩	Q4 2021 RelEng Operations (Enhancem...	20
🟦	Q4 Infra Unplanned Work (Tech Debt, E...	10
🟥	ODL Flavor changes	5
🟨	None	2
🟪	Q3 2021 RelEng Operations (Enhanceme...	2
🟪	Confluence Upgrade (Feb 2021)	1
⬜	Migrate secured data inside managed fil...	1
🟫	Migration of instances from Vexxhost yu...	1

LFN Work from Last Month (Created vs Resolved)

Created vs. Resolved Chart: 1NextGen All open & closed NOT Topten
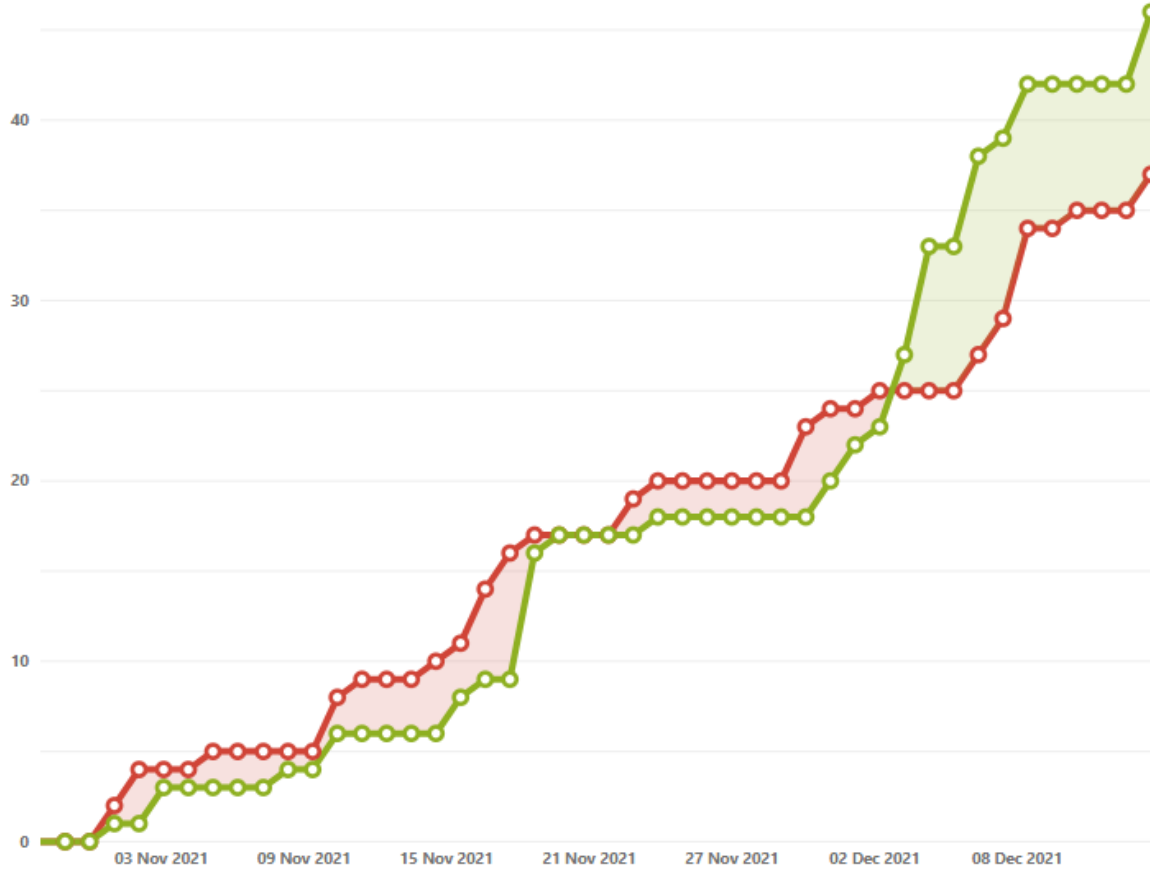
Issues in the last 45 days (grouped daily) View in Issue Navigator
- Created issues (37)
- Resolved issues (46)

LFN Work from Last 3 Months (Created vs Resolved)

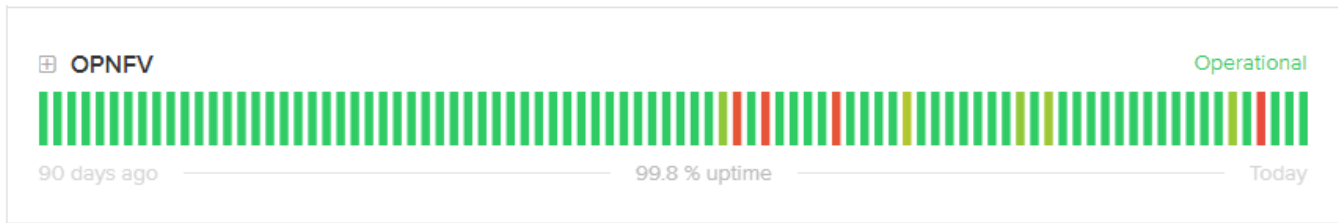**LFN Tickets: Created vs Resolved (last 3 months)**
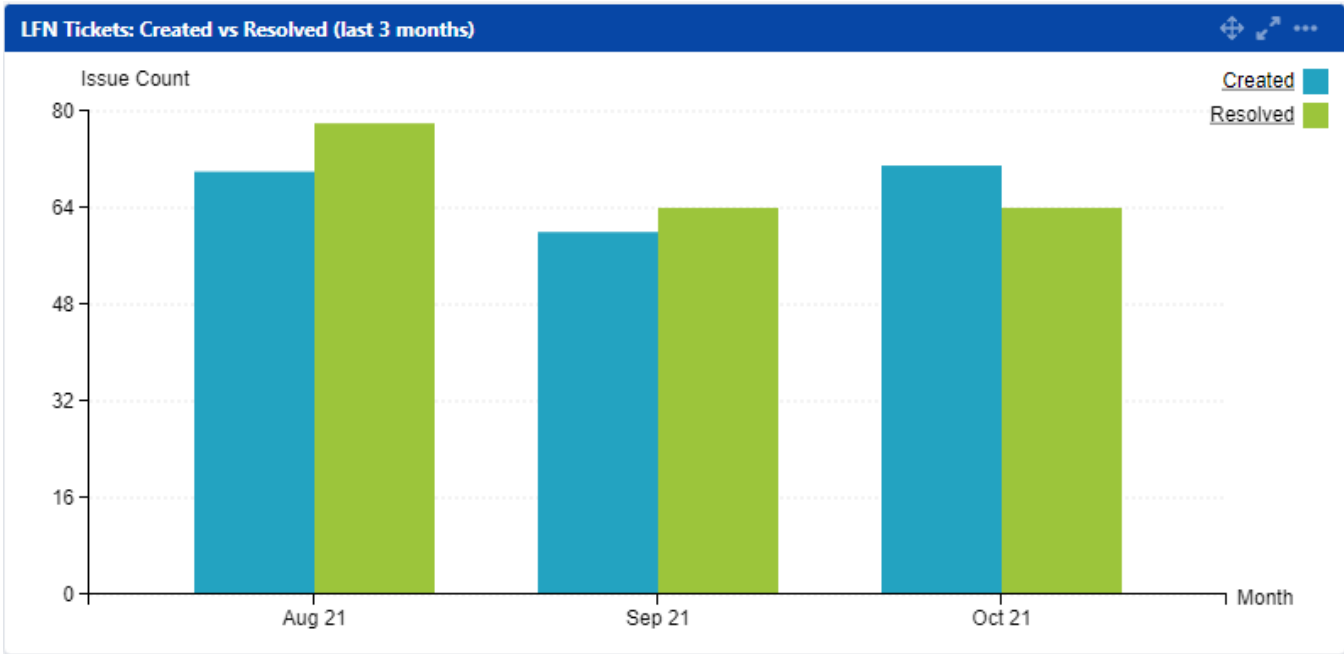
Key Takeaways:

- Worked on 111 LFN tickets (down from 135 last month, 69 from Service Desk and 42 from Planned Engineering)
- ONAP was the top project with 41 tickets, followed by ODL with 34 tickets
- Get IT help is the highest source of Service Desk requests followed by Jenkins job problems
- Technical debt was the highest source of planned engineering work

Projects Highlights (Nov 2021):

- **ONAP:**
    - Investigated options for new VM for ONAP Architecture Navigator
    - Performed Sonar verification on non-merged changes
- **ODL:**
    - Migrated ODL LVM's to new DC
    - Upgrade jobs to maven 3.8.3
    - Supported Phosphorous SR1 Release
    - Upgraded Jenkins releng/prod to JDK11
    - Gerrit - Update to JDK11
- **Tungsten Fabric:**
    - Jenkins Upgrade in Sandbox
    - Fixed ci-mgmt replication issue
- **FD.io:**
    - Cleaned up Vexx images
    - Removed volume from builders
    - Generated new disk volumes and cleaned up unused volumes to reduce cost

Linux Foundation's IT status : Status Page

FD.io   Operational

90 days ago ———————————— 99.99 % uptime ———————————— Today

ONAP   Operational

90 days ago ———————————— 99.9 % uptime ———————————— Today

OpenDaylight.org   Operational

90 days ago ———————————— 99.98 % uptime ———————————— Today

Tungsten Fabric   Operational

90 days ago ———————————— 99.99 % uptime ———————————— Today

Appendix: Ticket Details

ONAP Tickets

Key	Summary	Created	Updated	Assignee	Status	Resolution	Reporter
RELENG-1953	Sonar: Sonar verification on non merged changes	Apr 11, 2019	Dec 09, 2021	Unassigned	IN PROGRESS	Unresolved	Jessica Wagantall
IT-23323	Gerrit's commiter groups out of sync with INFO.yaml	Nov 30, 2021	Dec 06, 2021	Bengt Thuree	WAITING FOR SUPPORT	Unresolved	Bartek Grzybowski
IT-23315	jenkins nodes are offline	Nov 29, 2021	Dec 11, 2021	Bengt Thuree	CLOSED	Fixed	Fiachra Corcoran
IT-23314	Project policy-clamp-master-merge-java	Nov 29, 2021	Dec 09, 2021	Fabio Palumbo	CLOSED	Fixed	Bruno Militzer
IT-23313	Request to be added to onap github org	Nov 29, 2021	Dec 13, 2021	Anil Belur	WAITING FOR CUSTOMER	Unresolved	Francesco Davide Lapenta
IT-23299	Access to ONAP Slack	Nov 22, 2021	Nov 30, 2021	Bengt Thuree	CLOSED	Fixed	Robert Heinemann
IT-23297	Jobs failing after migration	Nov 22, 2021	Dec 10, 2021	Bengt Thuree	CLOSED	Fixed	Fiachra Corcoran
IT-23284	info-master-merge job failed for INFO.yaml update in releng/info-master repo	Nov 19, 2021	Nov 26, 2021	Bengt Thuree	CLOSED	Fixed	Bartek Grzybowski

IT-23268	npm failures on CDS Jenkins builds - again	Nov 17, 2021	Dec 14, 2021	Eric Ball	CLOSED	Fixed	Dan Timoney
IT-23265	Insufficient permissions error while opening CLM report	Nov 17, 2021	Nov 25, 2021	Bengt Thuree	CLOSED	Done	Ajith Sreekumar
IT-23261	Delete the "seccom" repo "istanbul" branch	Nov 15, 2021	Nov 23, 2021	Jessica Wagantall	CLOSED	Fixed	Michal Jagiello
IT-23252	Stage release job failure	Nov 12, 2021	Nov 20, 2021	Jessica Wagantall	CLOSED	Fixed	Vijay Venkatesh Kumar
IT-23244	INFO.yaml changes are blocked	Nov 11, 2021	Nov 19, 2021	Bengt Thuree	CLOSED	Fixed	Thomas Kulik
IT-23231	Park onap/clamp repo as read-only	Nov 09, 2021	Nov 17, 2021	Anil Belur	CLOSED	Fixed	Liam Fallon
IT-23207	In Need of Direct User Account	Nov 03, 2021	Nov 11, 2021	Jessica Wagantall	CLOSED	Fixed	Brianna King
IT-23196	Login - SSO & UserID/Pwd	Nov 02, 2021	Nov 23, 2021	Fabio Palumbo	CLOSED	Fixed	Brianna King
IT-23192	Unable to generate user token	Nov 01, 2021	Nov 11, 2021	Jessica Wagantall	CLOSED	Fixed	Sean Choudhury
IT-23190	Can't push tests results to nexus using `lftools deploy`	Oct 29, 2021	Nov 09, 2021	Bengt Thuree	CLOSED	Fixed	Michal Jagiello
IT-23188	Update RelEng Docs for ReadTheDocs	Oct 29, 2021	Nov 09, 2021	Bengt Thuree	CLOSED	Fixed	Thomas Kulik
IT-23187	Update RelEng Docs for ReadTheDocs	Oct 29, 2021	Nov 24, 2021	Jessica Wagantall	CLOSED	Fixed	Thomas Kulik
IT-23186	Request for adding to the ONAP-group	Oct 29, 2021	Nov 05, 2021	Jessica Wagantall	CLOSED	Fixed	Saul Gill
IT-23179	Istanbul Version of Docs not Created in RTD	Oct 28, 2021	Nov 05, 2021	Kevin Sandi	CLOSED	Done	Thomas Kulik
IT-23178	NPM 401 authorization errors. Jekins Jobs failures	Oct 28, 2021	Nov 12, 2021	Bengt Thuree	CLOSED	Fixed	Saul Gill
IT-23176	+2 on doc patches for dmaap	Oct 28, 2021	Nov 04, 2021	Jessica Wagantall	CLOSED	Fixed	Fiachra Corcoran
IT-23166	Please help delete the branch in gerrit	Oct 27, 2021	Nov 03, 2021	Bengt Thuree	CLOSED	Fixed	Yuanhong Deng
IT-23149	Requesting ldap group access	Oct 25, 2021	Nov 01, 2021	Jessica Wagantall	CLOSED	Fixed	Sean Choudhury
IT-23148	ccsdk/apps staging job fails	Oct 25, 2021	Nov 10, 2021	Kevin Sandi	CLOSED	Fixed	Dan Timoney
IT-23141	Several Centos Build servers offline	Oct 22, 2021	Nov 02, 2021	Jessica Wagantall	CLOSED	Fixed	Toine Siebelink
IT-23140	Jenkins jobs stuck in queue	Oct 22, 2021	Nov 02, 2021	Jessica Wagantall	CLOSED	Fixed	Dan Timoney
IT-23136	Delete the "oparent" repo "istanbul" branch	Oct 22, 2021	Nov 04, 2021	Kevin Sandi	CLOSED	Fixed	Michal Jagiello
IT-23128	ReadTheDocs Subproject Permissions	Oct 21, 2021	Nov 04, 2021	Kevin Sandi	CLOSED	Fixed	Thomas Kulik
IT-23113	Grant access to Security Vulnerabilities protected wiki and NexusIQ	Oct 20, 2021	Nov 05, 2021	Jessica Wagantall	CLOSED	Fixed	Amy Zwarico
IT-23112	Remove projects to be checked by sonarcloud	Oct 20, 2021	Nov 11, 2021	Eric Ball	CLOSED	Incomplete	Eric Debeau
IT-23110	"Build with parameter" option in Jenkins	Oct 20, 2021	Nov 02, 2021	Jessica Wagantall	CLOSED	Fixed	Thomas Kulik

IT-23085	some release images are lost	Oct 18, 2021	Nov 03, 2021	Eric Ball	CLOSED	Fixed	Sylvain Desbureaux
IT-23076	Logs and Jenkins are up and down all the time again	Oct 14, 2021	Nov 04, 2021	Kevin Sandi	CLOSED	Fixed	Sylvain Desbureaux
IT-23068	Verify Job Fails for Sphinx Build	Oct 13, 2021	Nov 09, 2021	Bengt Thuree	CLOSED	Fixed	Trevor Lovett
IT-23049	Release verify job fails due to expired certificate on log server	Oct 08, 2021	Nov 02, 2021	Jessica Wagantall	CLOSED	Fixed	Dan Timoney
IT-23033	I've created an INFO.yaml for new repo but it's still unavailable	Oct 06, 2021	Nov 17, 2021	Kevin Sandi	CLOSED	Fixed	Michal Jagiello
INFRA-6682	ONAP -Upgrade Terraform to latest version 15	Jun 01, 2021	Dec 07, 2021	Unassigned	ARCHIVED	Won't Do	Anubha Sinha
INFRA-6534	Investigate options for new VM for ONAP Architecture Navigator	Apr 16, 2021	Nov 30, 2021	Chris Hoy Poy	DONE	Done	Bengt Thuree

41 issues

ODL Tickets

Key	Summary	Created	Updated	Assignee	Status	Resolution	Reporter
RELENG-4050	ODL Upgrade jobs to maven 3.8.3	Nov 30, 2021	Nov 30, 2021	Anil Belur	DONE	Done	Anil Belur
RELENG-4039	Install mvn 3.8.3 on ODL Jenkins releng/sandbox	Nov 15, 2021	Nov 15, 2021	Anil Belur	DONE	Done	Anil Belur
RELENG-4032	Add remote_src setings for ansible.cfg file for packer builders	Nov 09, 2021	Nov 12, 2021	Anil Belur	DONE	Done	Anil Belur
RELENG-4031	[ODL] Phosphorus SR1 release buffer	Nov 07, 2021	Dec 07, 2021	Anil Belur	DONE	Done	Anil Belur
RELENG-4030	[ODL] Silicon SR3 release buffer	Nov 07, 2021	Nov 09, 2021	Anil Belur	DONE	Done	Anil Belur
RELENG-4028	ODL Upgrade Jenkins releng/prod to JDK11	Nov 02, 2021	Nov 19, 2021	Anil Belur	DONE	Done	Anil Belur
RELENG-4016	S3 logs do not seem to work with directories	Oct 20, 2021	Nov 03, 2021	Anil Belur	DONE	Done	Anil Belur
RELENG-4004	Migrate ODL instances	Oct 14, 2021	Nov 30, 2021	Anil Belur	DONE	Done	Anubha Sinha
RELENG-3998	Migrate ODL Ingress-1 from v2 to v3	Oct 14, 2021	Nov 08, 2021	Anil Belur	DONE	Done	Anubha Sinha
RELENG-3997	Migrate ODL Jenkins-2 from v2 to v3	Oct 14, 2021	Nov 08, 2021	Anil Belur	DONE	Done	Anubha Sinha
RELENG-3996	Migrate ODL Nexus-1 from v2 to v3	Oct 14, 2021	Nov 08, 2021	Anil Belur	DONE	Done	Anubha Sinha
RELENG-3995	Migrate ODL Jekins-1 from v2 to v3	Oct 14, 2021	Nov 08, 2021	Anil Belur	DONE	Done	Anubha Sinha
RELENG-3994	Migrate ODL Nexus-2 from v2 to v3	Oct 14, 2021	Nov 08, 2021	Anil Belur	DONE	Done	Anubha Sinha
RELENG-3990	ODL: Add dockerhub release job	Oct 13, 2021	Nov 30, 2021	Anil Belur	BLOCKED	Unresolved	Anil Belur
RELENG-3984	ODL Gerrit - Update to JDK11	Oct 05, 2021	Nov 15, 2021	Anil Belur	DONE	Done	Anil Belur

RELENG-3982	ODL Upgrade Jenkins sandbox to JDK11	Oct 05, 2021	Nov 08, 2021	Anil Belur	DONE	Done	Anil Belur
RELENG-3981	Migrate all ODL pet nodes from v2 to v3	Oct 05, 2021	Nov 08, 2021	Anil Belur	DONE	Done	Anil Belur
RELENG-3761	ODL Docker image for Nexus3	Jun 16, 2021	Nov 30, 2021	Anil Belur	DONE	Done	Anil Belur
RELENG-3731	ODL - Migrate secured data inside managed files to credentials	Jun 08, 2021	Nov 07, 2021	Anil Belur	DONE	Done	Anubha Sinha
RELENG-3482	ODL inactive committer list for $projects	Mar 26, 2021	Nov 30, 2021	Anil Belur	DONE	Done	Anil Belur
IT-23303	karaf is not running on the node	Nov 23, 2021	Dec 06, 2021	Anil Belur	WAITING FOR CUSTOMER	Unresolved	Dominik Vrbovský
IT-23302	Support cross-linking to LF JIRA	Nov 23, 2021	Nov 30, 2021	Jessica Wagantall	WAITING FOR CUSTOMER	Unresolved	Robert Varga
IT-23259	Problem with creating some stack during the build	Nov 15, 2021	Nov 30, 2021	Kevin Sandi	CLOSED	Fixed	Dominik Vrbovský
IT-23215	Phosphorus code freeze	Nov 05, 2021	Dec 07, 2021	Anil Belur	CLOSED	Fixed	Daniel De La Rosa
IT-23213	mri-patch-test job unable to push artifact into nexus	Nov 04, 2021	Nov 16, 2021	Anil Belur	CLOSED	Done	Tomas Cere
IT-23185	All repositories, stable/phosphorus and master branches, for topic mri-phosphorus-sr1	Oct 29, 2021	Dec 11, 2021	Anil Belur	CLOSED	Fixed	Robert Varga
IT-23168	Need access rights to jenkins sandbox, please	Oct 27, 2021	Nov 08, 2021	Anil Belur	CLOSED	Fixed	Dominik Vrbovský
IT-23146	lftools fail in Jenkins jobs	Oct 25, 2021	Nov 01, 2021	Anil Belur	CLOSED	Done	Sangwook Ha
IT-23134	All repositories, stable/silicon branch, for topic	Oct 22, 2021	Nov 17, 2021	Anil Belur	CLOSED	Fixed	Robert Varga
IT-23131	Code freeze ODL Silicon for SR3	Oct 21, 2021	Nov 18, 2021	Anil Belur	CLOSED	Fixed	Daniel De La Rosa
IT-23058	S3 logs do not seem to work with directories	Oct 12, 2021	Nov 09, 2021	Anil Belur	CLOSED	Fixed	Robert Varga
IT-22980	Deploy an EU-based git.opendaylight.org server	Sep 28, 2021	Nov 17, 2021	Anil Belur	WAITING FOR SUPPORT	Unresolved	Robert Varga
INFRA-7118	Migrate ODL LVM's to new DC	Nov 10, 2021	Nov 24, 2021	Chris Hoy Poy	DONE	Done	Anil Belur
INFRA-6679	ODL - Upgrade Terraform to latest version 15	Jun 01, 2021	Dec 07, 2021	Unassigned	ARCHIVED	Won't Do	Anubha Sinha

34 issues

OPNFV Tickets

Key	Summary	Created	Updated	Assignee	Status	Resolution	Reporter
INFRA-7120	opnfv - ses bounce rate	Nov 10, 2021	Nov 29, 2021	Chris Hoy Poy	DONE	Done	Chris Hoy Poy
INFRA-6684	OPNFV - Upgrade Terraform to latest version 15	Jun 01, 2021	Dec 07, 2021	Unassigned	ARCHIVED	Won't Do	Anubha Sinha
INFRA-6375	Confluence Upgrade: OPNFV	Sep 04, 2019	Nov 24, 2021	Anton Baranov	DONE	Done	Anubha Sinha

3 issues

FD.io Tickets

Key	Summary	Created	Updated	Assignee	Status	Resolution	Reporter
RELENG-4046	FD.io - Generate new disk volumes	Nov 18, 2021	Dec 01, 2021	Vanessa Valderrama	DONE	Done	Vanessa Valderrama
RELENG-4035	FD.io - Remove volume from builders	Nov 09, 2021	Nov 15, 2021	Vanessa Valderrama	DONE	Done	Vanessa Valderrama
RELENG-4027	FD.io - Clean up Vexx images	Oct 27, 2021	Nov 15, 2021	Vanessa Valderrama	DONE	Done	Vanessa Valderrama
RELENG-4020	FD.io - CentOS 8 image	Oct 21, 2021	Nov 08, 2021	Vanessa Valderrama	BACKLOG	Unresolved	Vanessa Valderrama
IT-23273	Please publish VPP 21.10.1 artifacts to packagecloud.io/fdio/release from fdio/2110	Nov 17, 2021	Nov 25, 2021	Vanessa Valderrama	CLOSED	Fixed	Andrew Yourtchenko
IT-23272	Please publish VPP 21.10.1 artifacts to packagecloud.io/fdio/release from fdio/2110	Nov 17, 2021	Nov 24, 2021	Vanessa Valderrama	CLOSED	Fixed	Andrew Yourtchenko
IT-23224	Additional bucket rights for s3-logs.fd.io	Nov 08, 2021	Nov 17, 2021	Vanessa Valderrama	CLOSED	Won't Do	Peter Mikus
IT-23171	Please move 21.10 release artifacts from packagecloud.io/fdio/2110 to packagecloud.io/fdio/release	Oct 27, 2021	Nov 03, 2021	Vanessa Valderrama	CLOSED	Fixed	Andrew Yourtchenko
IT-23046	TLDK build job failing: can't install meson	Oct 08, 2021	Nov 17, 2021	Vanessa Valderrama	CLOSED	Done	Konstantin Ananyev
IT-23012	AWS	Oct 04, 2021	Nov 09, 2021	Vanessa Valderrama	CLOSED	Fixed	Peter Mikus
INFRA-7128	FD.io - Create new Jenkins volumes	Nov 18, 2021	Dec 02, 2021	Anton Baranov	IN PROGRESS	Unresolved	Vanessa Valderrama
INFRA-6666	FD.io - Upgrade Terraform to latest version 15	Jun 01, 2021	Dec 07, 2021	Unassigned	ARCHIVED	Won't Do	Anubha Sinha

12 issues

Tungsten Fabric Tickets

Key	Summary	Created	Updated	Assignee	Status	Resolution	Reporter
RELENG-4042	TF - Fix ci-mgmt replication	Nov 16, 2021	Nov 17, 2021	Vanessa Valderrama	DONE	Done	Vanessa Valderrama
RELENG-4041	TF - Jenkins Upgrade	Nov 16, 2021	Nov 16, 2021	Vanessa Valderrama	DONE	Done	Vanessa Valderrama
RELENG-3986	TF - make sure info patches are going to gerrit	Oct 07, 2021	Dec 14, 2021	Vanessa Valderrama	DONE	Done	Vanessa Valderrama
RELENG-3941	TF - Bootstrap Sandbox Jenkins	Sep 14, 2021	Nov 10, 2021	Kevin Sandi	DONE	Done	Kevin Sandi
IT-23295	VM-s run is unstable in vexx	Nov 22, 2021	Dec 07, 2021	Vanessa Valderrama	CLOSED	Done	Andrey Pavlov
IT-23292	I can't login to Gerrit now (https://gerrit.tungsten.io)	Nov 21, 2021	Dec 10, 2021	Bengt Thuree	RESOLVED	Fixed	Mikey Fan

IT-23264	Login to gerrit.tungsten.io shows Forbidden page	Nov 16, 2021	Nov 23, 2021	Vanessa Valderrama	CLOSED	Done	Alexander Ignatov
IT-23249	Add to CLA accepted group	Nov 12, 2021	Nov 19, 2021	Andrew Grimberg	CLOSED	Fixed	Jayapal Reddy
IT-23246	could not access the gerrit.tungsten.io	Nov 11, 2021	Nov 24, 2021	Vanessa Valderrama	CLOSED	Fixed	Yuvaraja Mariappan
IT-23234	vexxhost became broken	Nov 09, 2021	Nov 18, 2021	Vanessa Valderrama	CLOSED	Done	Andrey Pavlov
IT-23226	Getting an error message "server error" when login to gerrit	Nov 08, 2021	Nov 16, 2021	Vanessa Valderrama	CLOSED	Fixed	tmallick@juniper.net
IT-23208	Unable to login gerrit.tungsten.io	Nov 03, 2021	Dec 13, 2021	Heather Willson	RESOLVED	Done	Nagendra Prasath Maynattamai Prem Chandran
IT-23201	Need Access for gerrit.tungsten.io	Nov 03, 2021	Nov 15, 2021	Vanessa Valderrama	CLOSED	Fixed	Manas Dash
IT-23191	DHCP provided DNS doesn't work as expected in vexxhost	Oct 31, 2021	Nov 22, 2021	Andrew Grimberg	WAITING FOR SUPPORT	Unresolved	Andrey Pavlov
IT-23163	add to CLA-Accepted group	Oct 27, 2021	Nov 08, 2021	Anil Belur	CLOSED	Fixed	Bimal Sahoo
IT-23153	Unable to create Linux Foundation ID	Oct 26, 2021	Nov 02, 2021	Vanessa Valderrama	CLOSED	Fixed	Ankit Patne
IT-23108	Unable to login with my company ID (email ID)	Oct 20, 2021	Nov 09, 2021	Vanessa Valderrama	CLOSED	Fixed	Nagendra Prasath Maynattamai Prem Chandran
INFRA-6688	TF - Upgrade Terraform to latest version 15	Jun 01, 2021	Dec 07, 2021	Unassigned	ARCHIVED	Won't Do	Anubha Sinha
INFRA-6351	TF Migration to TF Community Gerrit	Feb 19, 2021	Nov 17, 2021	Chandra Dasari	DONE	Done	Anubha Sinha

19 issues

PNDA Tickets

Key	Summary	Created	Updated	Assignee	P	Status	Resolution	Reporter
INFRA-6687	SPDX - Upgrade Terraform to latest version 15	Jun 01, 2021	Dec 07, 2021	Unassigned	◆	ARCHIVED	Won't Do	Anubha Sinha
INFRA-6686	PNDA - Upgrade Terraform to latest version 15	Jun 01, 2021	Dec 07, 2021	Unassigned	◆	ARCHIVED	Won't Do	Anubha Sinha

2 issues